

ATTN: CITY OF CRAWFORD WATER CUSTOMER

RE: Immediate Stage 3 – Severe Water Shortage Conditions

Due to drought conditions the City of Crawford is implementing Stage 3 of its Drought Contingency Plan. As of Monday, November 20, 2023 at 3:00 PM, the following water use restrictions shall apply to all persons and will be strictly enforced:

- (A) Irrigation of landscaped areas with hose-end sprinklers is prohibited at all times. Automatic irrigation systems shall be limited to Sundays and Thursdays for customers with a street address ending in an even number (0, 2, 4, 6 or 8), and Saturdays and Wednesdays for water customers with a street address ending in an odd number (1, 3, 5, 7 or 9), and irrigation of landscaped areas is further limited to the hours of 12:00 midnight until 4:00 a.m. on designated watering days. However, irrigation of landscaped areas is permitted at any time if it is by means of a handheld hose, a faucet filled bucket or watering can of five (5) gallons or less, or drip irrigation system.
- (B) Use of water to wash any motor vehicle, motorbike, boat, trailer, airplane, or other vehicle is prohibited except on designated watering days between the hours of 12:00 midnight and 4:00 a.m. Such washing, when allowed, shall be done with a hand-held bucket or a hand-held hose equipped with a positive shutoff nozzle for quick rises. Vehicle washing may be done at any time on the immediate premises of a commercial car wash or commercial service station. Further, such washing may be exempt from these regulations if the health, safety, and welfare of the public is contingent upon frequent vehicle cleansing, such as garbage trucks and vehicles used to transport food and perishables.

- (C) Use of water to fill, refill, or add to any indoor or outdoor swimming pools, wading pools, or Jacuzzi-type pools is prohibited except on designated watering days between the hours of 12:00 midnight and 4:00 a.m.
- (D) Operation of any ornamental fountain or pond for aesthetic or scenic purposes is prohibited except where necessary to support aquatic life or where such fountains or ponds are equipped with a recirculation system.
- (E) Use of water from hydrants shall be limited to firefighting, related activities, or other activities necessary to maintain public health, safety, and welfare.
- (F) All restaurants are prohibited from serving water to patrons except upon request of the patron.
- (G) The following uses of water are defined as non-essential and are prohibited:
 - 1.) Wash down of any sidewalks, walkways, driveways, parking lots, tennis courts, or other hard-surfaced areas;
 - 2.) Use of water to wash down buildings or structures for purposes other than immediate fire protection;
 - 3.) Use of water for dust control;
 - 4.) Flushing gutters or permitting water to run or accumulate in any gutter or street; and
 - 5.) Failure to repair a controllable leak(s) within reasonable period after receiving notice directing the repair of such leak(s).

Restriction Enforcement/Penalties

Any person who violates this drought contingency plan is guilty of a misdemeanor and, upon conviction shall be punished by a fine of not less than \$100.00 dollars and not more than \$500.00 dollars. Each day that one or more of the provisions in this plan is violated shall constitute a separate offense. If a person is convicted of three or more distinct violations of this plan, the owner shall, upon due notice to the customer, be authorized to discontinue water service to the premises where such violations occur. Services discontinued under such circumstances shall be restored only upon payment of a re-connection charge, hereby established at \$50.00 and any other costs incurred by the City of Crawford in discontinuing service. In addition, suitable assurance must be given to the City of Crawford that the same action shall not be repeated while the plan is in effect. Compliance with this plan may also be sought through injunctive relief in the district court.

Stage 3 restrictions will remain in effect until further notice. Thank you for your immediate compliance and cooperation. For further information or concerns please contact City Hall at 254-486-2125 during the hours of Monday-Thursday 8:00 a.m. – 5:00 p.m.